



2021

**Campus Safety & Policing Climate
Survey Results**

March 2021

Forward:

In one of the most challenging years in recent memory, amongst the COVID-19 Pandemic, amid protests of police use of force incidents ending in fatalities nationwide and election turmoil, the UNCSA Police and Public Safety Department engaged with students, Student Government Association representatives, the Artists of Color and Student Affairs representatives in an effort to review the 21st Century Policing Recommendations from the task force commissioned by President Obama in 2015. This working group began meeting in the late summer and continues to meet to discuss the assessment of the Police and Public Safety Department against those recommendations. We will continue to work with those who will to ensure our work is meaningful to the campus and has the needed result for the continued improvement of services to our community.

In addition, and prior to the beginnings of the work on 21st Century Policing, the UNCSA Police and Public Safety Department began work to raise standards of performance, service, and practice to meet the national standards of the Commission on Accreditation for Law Enforcement Agencies (CALEA). This work began in Fall 2019 with an effort to completely rewrite the department's written directives and procedures manual.

In the summer and fall of 2020, UNCSA also began its work on Equity, Diversity, and Inclusion framework that will guide the university in the years to come. I was invited to serve on the EDI Culture Subcommittee and fully supports the recommendations to come from that initiative.

Yet another initiative the UNCSA Police and Public Safety Department is leading is a Security Master Plan for UNCSA. With partners from Faculty, SGA, Facilities, Student Affairs, Residence Life, Human Resources, and more we are assessing security technology, campus security practices, and more for improvements.

The UNC System also engaged in work to address racial equity during this past year. A survey was conducted, and recommendations are soon to be published regarding changes for all campuses for the betterment of the system.

The UNCSA Police and Public Safety Department has been going through significant change over the last four years. A lot of this change has been internal, and we hope it is starting to show but initiating internal change is not enough. We need to share what we are doing and as well obtain feedback from the community we serve in order to ensure we are hitting the mark with intended change and needed efforts to address the safety and security concerns of our campus, and as well concerns regarding the state of policing and its application at UNCSA.

In effort to better understand the work we must do locally to improve our services and our relationship with the larger community, we set forth the effort into this short survey which we hope to implement on a basis of every two-years. As you can see from this forward, the information from this survey will be useful to numerous efforts to understand the needs related to law enforcement, safety and security services at UNCSA.

Thank you to all our partners in supporting us in these efforts and we look forward to continued collaboration as we embrace the future together. Finally, thank you to those in the community who participated in this survey. Your input and participation in this process to formally document concerns as well as areas of praise is very much appreciated.

Sincerely,



Frank Brinkley, Chief of Police
UNCSA Police and Public Safety Department

Contents

Forward:..... 2

Methodology:..... 4

Self-Identifiers of the 344 Respondents: (Q10-14)..... 5

Respondents’ Contacts with UNCSA PPSD (Q8)..... 7

Insights - Q2*, 2A - Top 3 Incident Concerns..... 8

 Hate/Bias Concerns:..... 10

Insights - Q3A-3J - Perceptions of Safety 11

 Q3A & 3B: Perception of Safety in Buildings 11

 Q3C & 3D: Perception of Safety Walking Campus..... 12

 Q3E & 3F: Perception of Parking Lot Safety Day/Night 13

 Q3G & 3H: Perception of Safety Walking Adjacent to Campus - Day/Night 14

 Q3I: Perception of Safety Using Crosswalks on/near Campus 15

 Q3J: Perception of Safety Driving/Parking on Campus..... 15

Insights - Q4A-4E - Satisfaction with Safety Technology 16

Insights - Q5 - Safety Education 22

Insights - Q6A through 6G; 7 - PPSD Performance & Contacts:..... 23

Insights - Q9 - Open Feedback 28

Appendix A: Survey Question Summary (without responses)..... 30

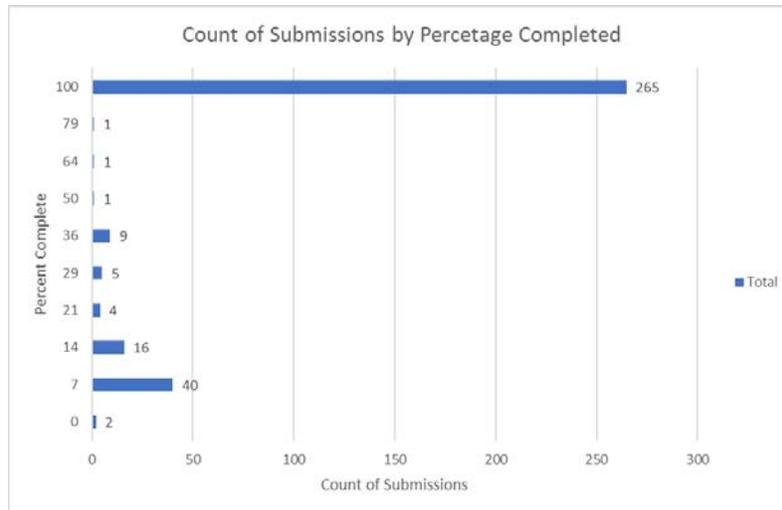
Appendix B: Question 9 Unedited/Full Responses 32

Methodology:

The survey was issued on Tuesday afternoon March 9th, 2021 at 2:43 pm and was open for one week. The survey was distributed using the Qualtrics platform in MySA.

The survey collected 344 responses, including 2 submissions with no input from submitters.

Two hundred and sixty-five (265, 77%) of all submissions were fully completed – responding to every question. A complete breakdown of submission completion rates is below:

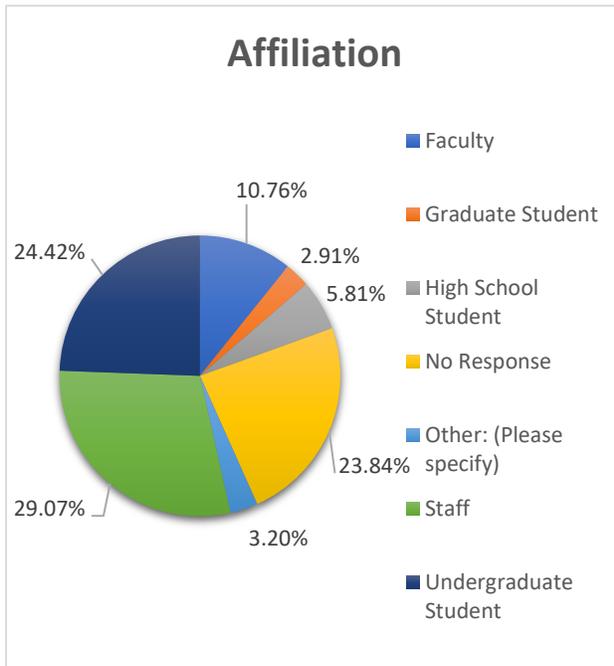


Regarding the following analysis, unless otherwise noted the calculations include responses where no answer was selected.

Who responded?

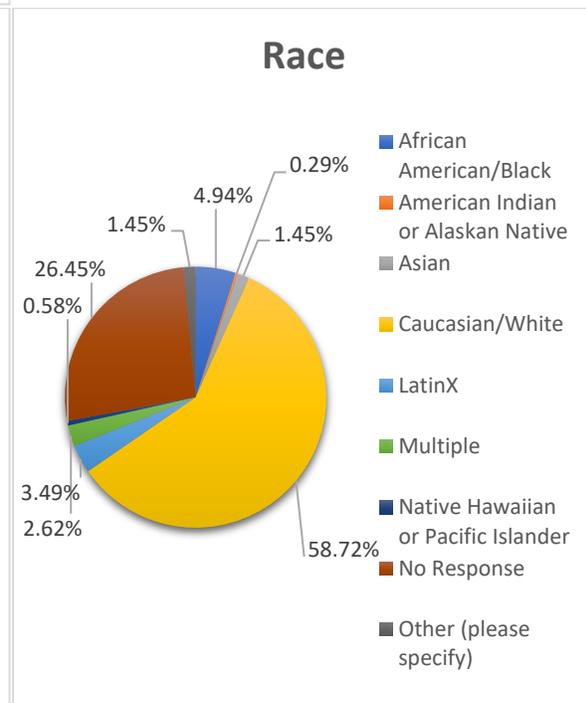
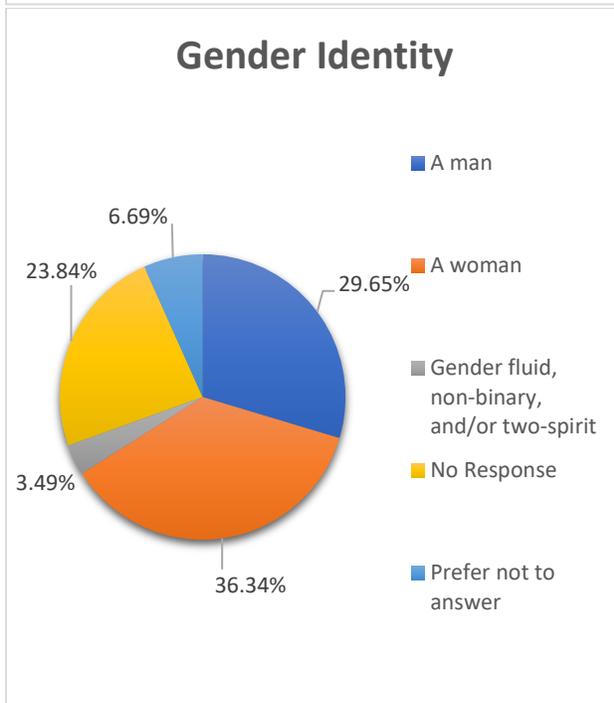
Staff	100
Undergraduate Student	84
Faculty	37
High School Student	20
Graduate Student	10
No Response	82
Other: (Please specify)	11

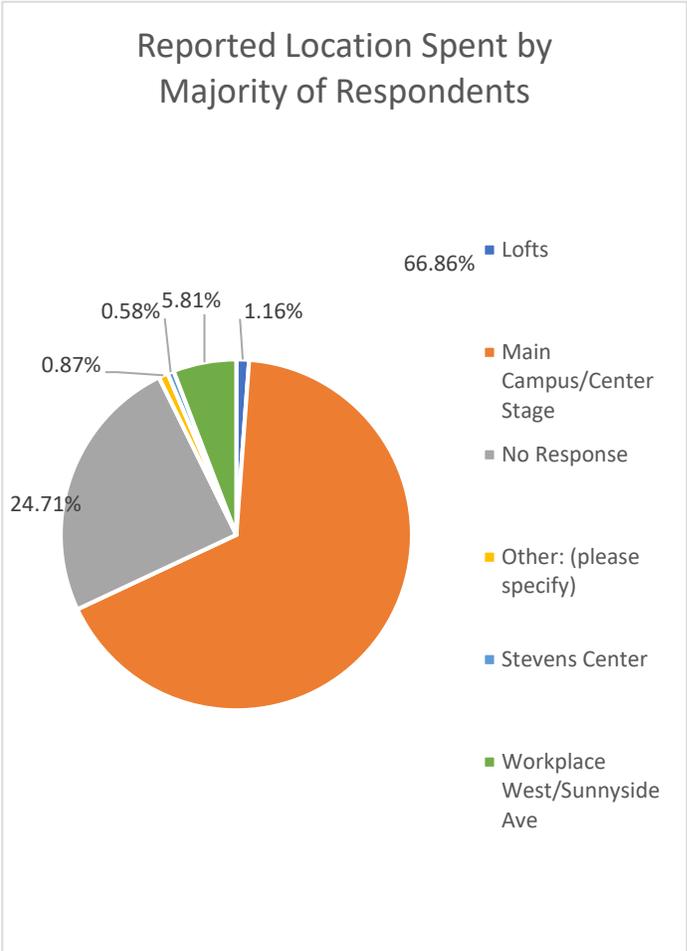
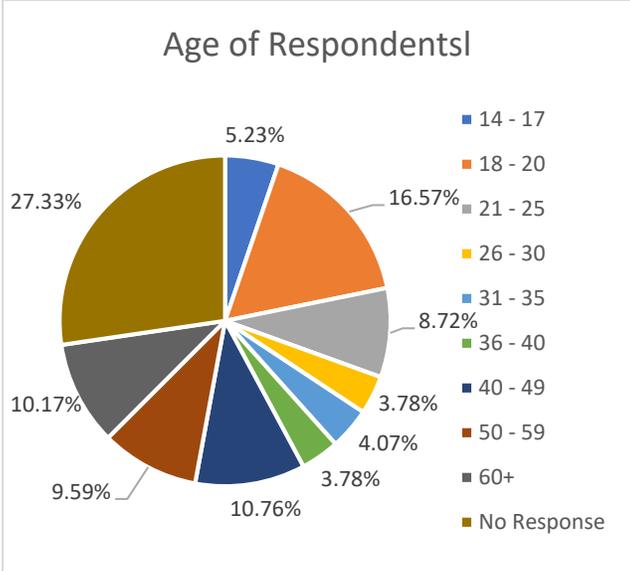
Self-Identifiers of the 344 Respondents: (Q10-14)



Of those who Responded "Other" to Affiliation:

Administrator	2
Administration	1
Associate Dean	1
Board of Trustees	1
Foundation Board member	1
Foundation Trustee	1
No Response	334
Not Telling	1
Trustee Visitor	1
UNCSA Foundation	1
Grand Total	344



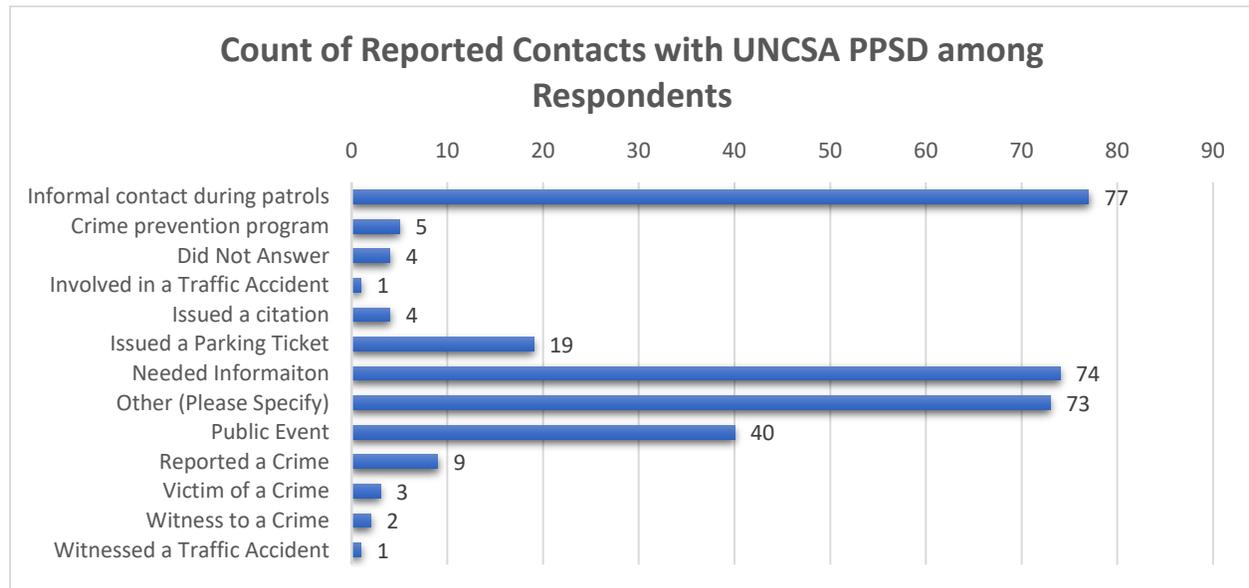


Additional Locations were:

- “off campus mostly” (1)
- CDI (1)

Respondents' Contacts with UNCSA PPSD (Q8)

All who answered no, or did not answer question 7, did not answer this question.
Of those who answered yes to question 7:



Write-In Responses (Other – Please Specify), Consolidated:

Count of Responses			
<i>Animal Complaint</i>	1	<i>Lost and Found Service</i>	3
<i>Assistance/Building Access</i>	14	<i>Medical Response</i>	4
<i>Assistance/Keys Locked in Car</i>	1	<i>Needed Safety Escort</i>	1
<i>Assistance/Off Campus</i>	1	<i>Ongoing Work Interactions</i>	9
<i>Assistance/Vehicle</i>	4	<i>Parking Pass Pickup/Concerns/Information</i>	8
<i>Assisting with ID Cards</i>	1	<i>Reported Dangerous/Unsafe Condition</i>	2
<i>Bank Deposits</i>	2	<i>Responding to Fire panel</i>	5
<i>Building Access or Burglar Alarm</i>	1	<i>School Production Incident</i>	1
<i>COVID Concern Reported</i>	1	<i>Software Implementation Project</i>	1
<i>Emergency/Stairwell Entrapment</i>	1	<i>Special Event</i>	1
<i>Fire Alarm Test</i>	1	<i>Student Support</i>	3
<i>Information request from officer</i>	1	<i>Weapons Transport</i>	3
Grand Total	70		

Insights - Q2*, 2A - Top 3 Incident Concerns

*Reminder Q1 was the introduction and instruction card for the survey, requiring no response.

The responses to Question 2, 2A were tallied regarding each presented category as well as the write-ins. Each box checked counted towards the incident type's count. The top 3 responses are listed below. For comparison, the actual UNCSA Clery Data for 2019 (the latest year of record) related to each of these topic areas is also presented.

Top 3 responses:

- Assault (153);
- Robbery (153);
- Sexual Assault (138)

Next Tier responses:

- Hate/Bias Incidents – Non-criminal (59);
- Did Not Respond (57);
- Hate/Bias Incidents – Criminal (44)

Note Campus Clery Data for 2019¹ (latest):

- Aggravated Assaults (0)
 - Robbery (0)
 - Sexual Assaults (Rape & Fondling) (7)
-
- Hate/Bias Incidents (Not captured by Clery)
 - Hate/Bias Incidents – Criminal (0)

By Group:

High School Students	Undergraduate Students	Graduate Students			
Sexual Assaults	9	Robbery	49	Robbery	7
Robbery	8	Sexual Assault	30	Assault	6
Drugs Use/Poss/Sale	7	Hate/Bias Non-Criminal	23	Sexual Assault	5
Assault	5	Assault	19	Crosswalk-Vehicles	3
Larceny	5	Hate/Bias Criminal	14	Drugs Use/Poss/Sale	2
Hate/Bias Non-Criminal	5	Larceny	9	Speeding	2
Communicating Threats	4	Speeding	9	Hate/Bias Non-Criminal	2
Underage Alcohol	4	Drugs Use/Poss/Sale	5	Underage Alcohol	1
Hate/Bias Criminal	2	Crosswalk – Vehicles	5	Larceny	1
Other	1	Communicating Threats	2		
Driving While Impaired	1	Underage Alcohol	2		
Speeding	1	Crosswalk Pedestrians	1		
Crosswalk-Vehicles	1				
Did not select	1				

Staff	Faculty	Not Self Identified			
Assault	50	Assault	21	Did not select	51
Robbery	50	Sexual Assault	18	Sexual Assault	17
Sexual Assault	35	Robbery	16	Robbery	16
Drugs Use/Poss/Sale	20	Hate/Bias – Criminal	8	Assault	15
Larceny	17	Hate/Bias – Non-Criminal	6	Underage Alcohol	7
Hate/Bias Non-Criminal	14	Drugs Use/Poss/Sale	6	Hate/Bias – Criminal	6
Speeding	14	Underage Alcohol	4	Hate/Bias – Non-Criminal	6
Hate/Bias Criminal	13	Communicating Threats	4	Drugs Use/Poss/Sale	6
Underage Alcohol	13	Driving While Impaired	3	Communicating Threats	3
Communicating Threats	13	Crosswalk – Vehicles	3	Larceny	3
Crosswalk - Vehicles	10	Speeding	2	Crosswalk – Vehicles	2
Crosswalk - Pedestrians	7	Larceny	2	Driving While Impaired	1
Driving While Impaired	6	Other	4	Speeding	1
Other	11			Other	1

¹ <https://www.uncsa.edu/mya/police/docs/clery-annual-report.pdf>

“Other” Responses:

Concerns	Other
<ul style="list-style-type: none"> • Active Shooter • Campus Shooter • Campus Shootings • Car break-ins • Community surrounding campus • Covid violations • Drive by shooting, strangers walking on to campus • Gun crime • Gunshots • I am not really concerned - I generally feel safe. I know there is speeding and I have heard reports of robbery and assault. • I find it unsettling when I hear gunshots when I'm trying to sleep • parking • parking in the wrong areas • Police Harassment • Shootings/drive-bys • Someone hitting my parked car. • Surveillance cameras needed in faculty/student parking zones, damage to vehicles, parking violations 	<ul style="list-style-type: none"> • Pre Covid, I was concerned about a school shooter, with UNCSA being an open campus. I just thought about that from time to time I do feel safer that the buildings are locked all the time now. • Nothing else. I feel extremely safe • I have no concerns • I know occurrences of these are rare. • N/A • None

*Note: On **February 7, 2021**, there was an incident on Waughtown street (off campus but immediately adjacent) where individuals were shooting at each other from moving vehicles. At least two rounds struck buildings at UNCSA. A UNCSA Alert was sent informing the community. This survey was issued on **March 9, 2021**.*

Hate/Bias Concerns:

Hate/Bias concerns are a significant concern in our society regarding the safety, mental health, and general well-being of our community members. Despite not being in the top 3 among respondents, we will dive further into Hate/Bias concerns here.

The UNCSCA Police and Public Safety Department respects persons of all diversities. We value your contribution to our community and our lives, and we are working with community leaders to learn how we can better express that commitment in how we carry out the mission with we are charged.

24% of respondents selected this among their top 3 concerns.

As noted above, one write-in answer was concerned with police harassment.

The following chart displays the number and percentage of total responses of each self-identified classification, race, and gender identity that selected either or both Hate/Bias Incidents Criminal or Non-Criminal as a concern. Note the rows of this table to not correlate with each other.

By Count (#), and by Percentage of Respondents who self-identified.	Classification		Race		Gender Identity	
	Undergraduates (30)	36%	White (54)	27%	Woman (32)	26%
Staff (21)	21%	No Response (11)	12%	Man (30)	29%	
Faculty (12)	32%	Black (7)	41%	Gender Fluid, Non-Binary, 2-Spirit (10)	83%	
High School Students (5)	25%	LatinX (6)	50%	Prefer Not to Answer (8)	35%	
Graduate Students (2)	20%	Asian (3)	60%	No Response (4)	.05%	
Not Self-Identified (10)	12%	Multiple (2)	22%			
		Native Hawaiian/PI (1)	50%			

Age Range of Respondents concerned about Hate/Bias Incidents:

14 - 17	18 - 20	21 - 25	26 - 30	31 - 35	36 - 40	40 - 49	50 - 59	60+	No Response	Grand Total
4	19	13	1	3	1	12	12	7	12	84

Insights - Q3A-3J - Perceptions of Safety

First, we will review perceptions of safety with regards to various locations of campus. For this section, any submissions that had a blank response was eliminated from the representations below.

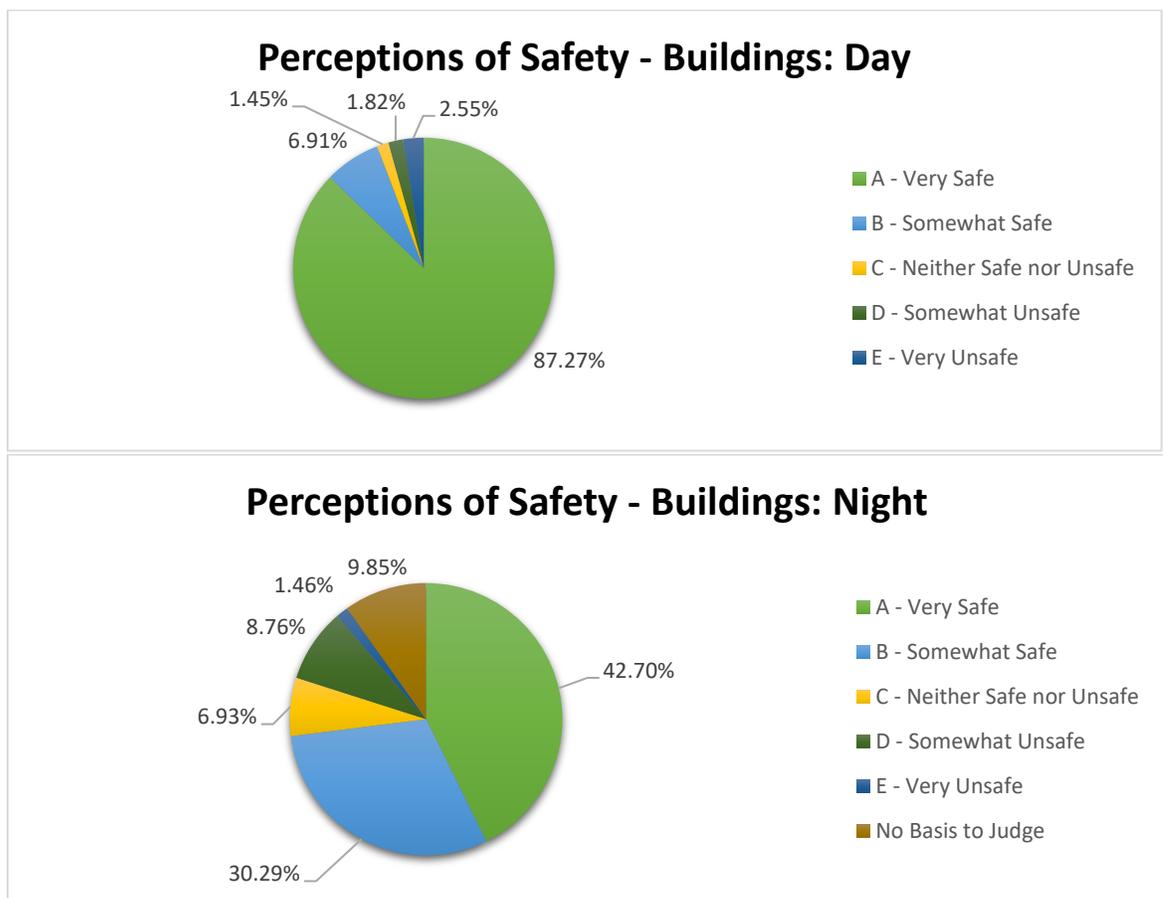
Q3A & 3B: Perception of Safety in Buildings

Feeling Safe:

- The majority of the community (94.18%) feels ***somewhat, or very safe in buildings*** during the day. This decreases at night to 72.99%.

Feeling Unsafe:

- During the day 4.37% feel ***somewhat, or very unsafe in buildings, increasing*** to 10.22% at night.



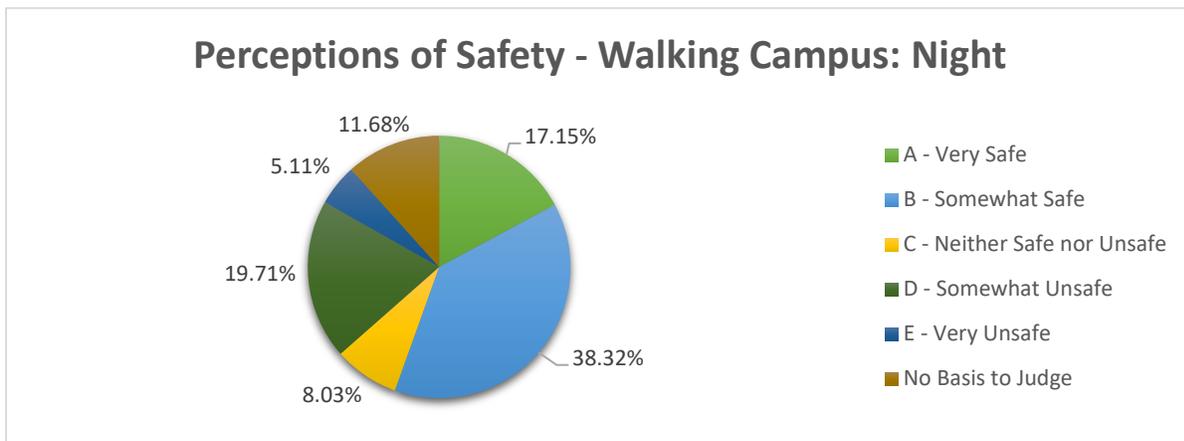
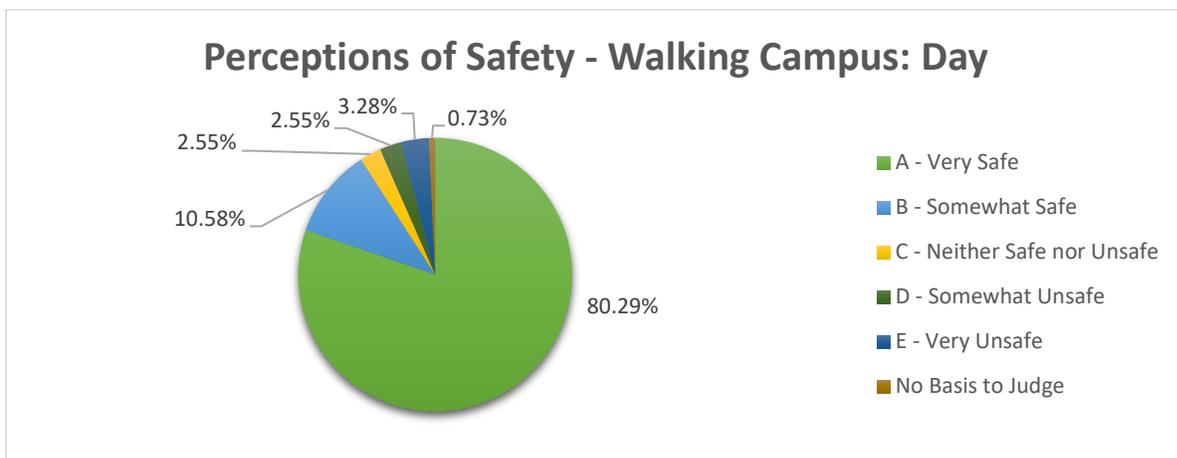
Q3C & 3D: Perception of Safety Walking Campus

Feeling Safe:

- Most of the community (90.87%) feels **somewhat, or very safe walking campus** during the day. This decreases at night to 55.47%.

Feeling Unsafe:

- During the day, 5.38% feel **somewhat or very unsafe walking campus**, increasing to 24.82% at night.



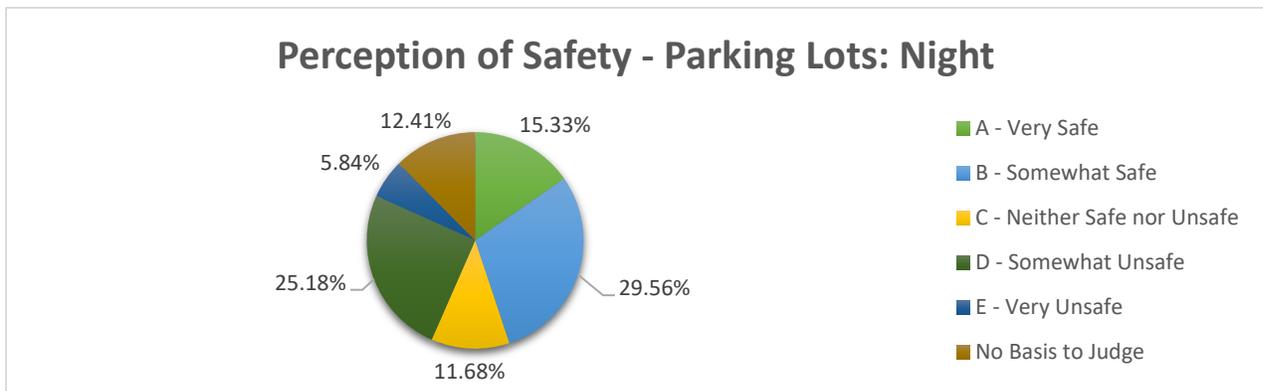
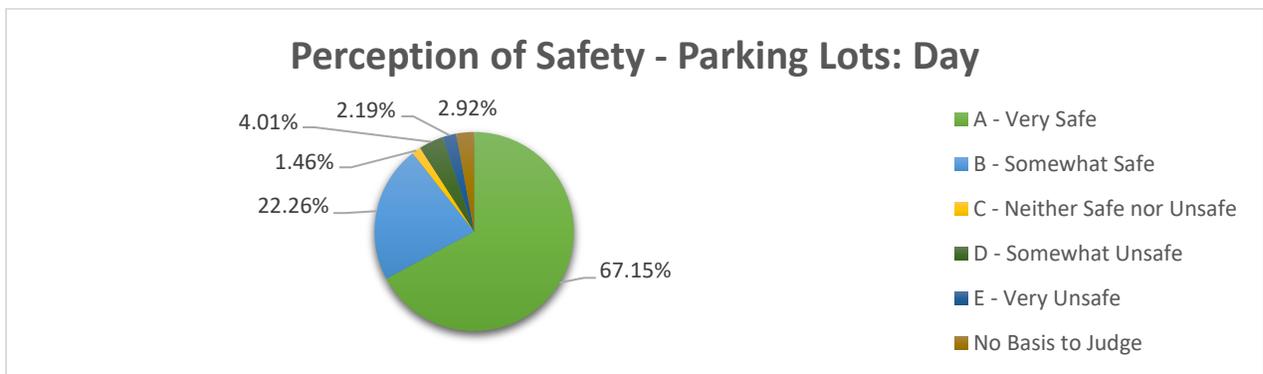
Q3E & 3F: Perception of Parking Lot Safety Day/Night

Feeling Safe:

- Generally, the majority of the community (89.41%) feels **somewhat, or very safe in parking lots** during the day. This decreases at night to 44.89%.

Feeling Unsafe:

- During the day, 6.2% feel **somewhat or very unsafe walking campus**, increasing to 31.02% at night.



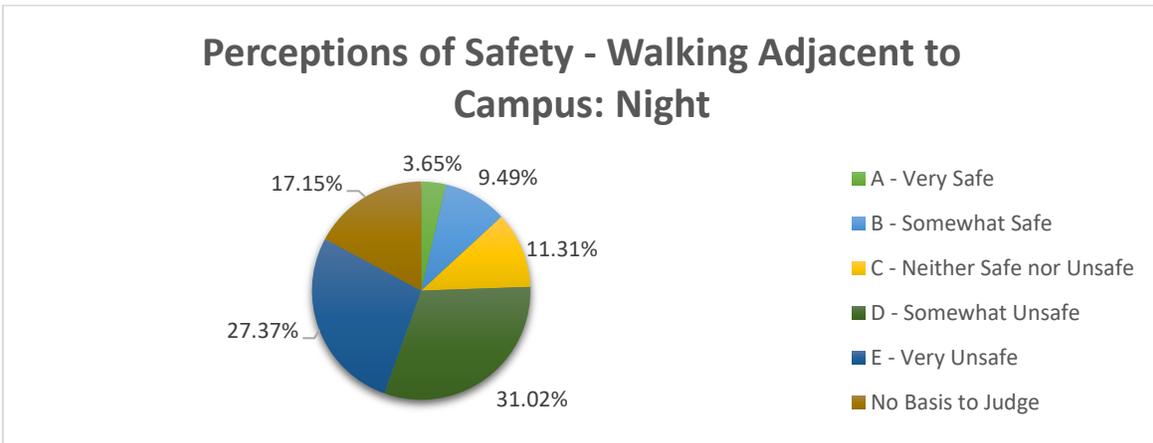
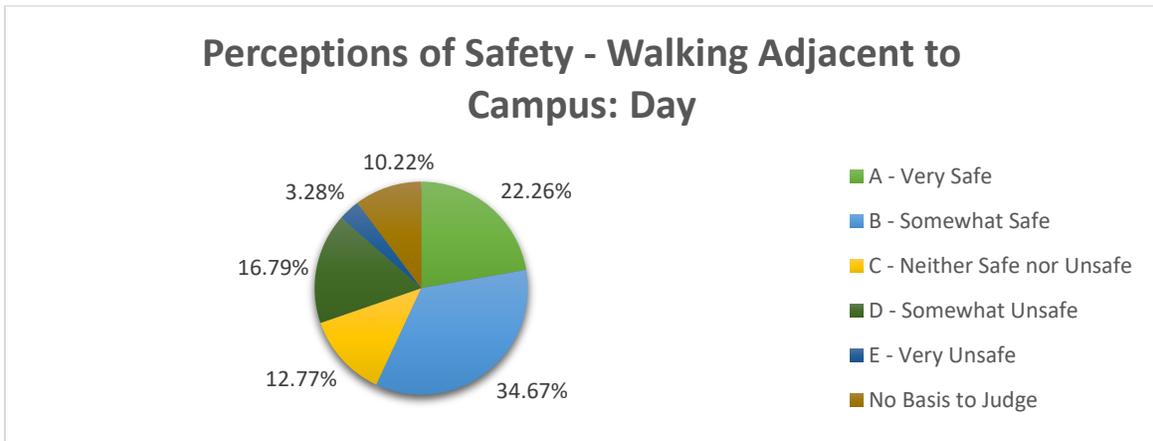
Q3G & 3H: Perception of Safety Walking Adjacent to Campus - Day/Night

Feeling Safe:

- The community responded that 56.93% feel ***somewhat, or very safe walking adjacent to campus*** during the day. This decreases at night to 13.14%.

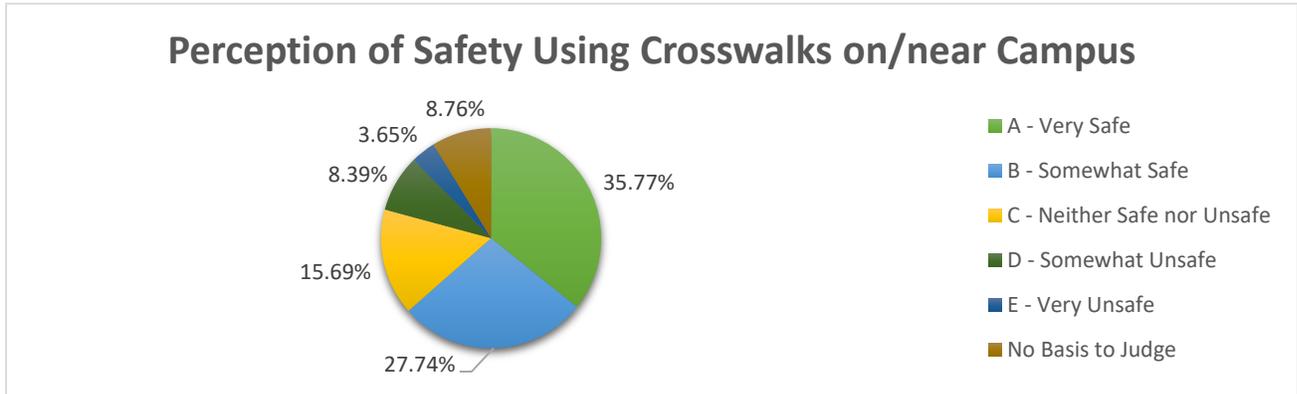
Feeling Unsafe:

- During the day, 20.07% feel ***somewhat or very unsafe walking adjacent to campus***, increasing to 58.39% at night.



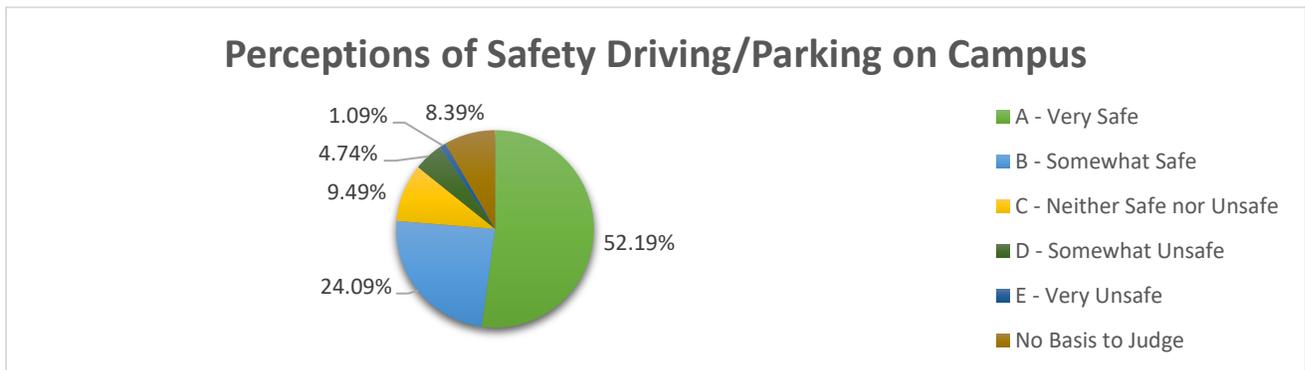
Q3I: Perception of Safety Using Crosswalks on/near Campus

The community responded that 63.51% feel ***somewhat, or very safe using crosswalks on/near campus***; 12.01% feel ***somewhat or very unsafe***.

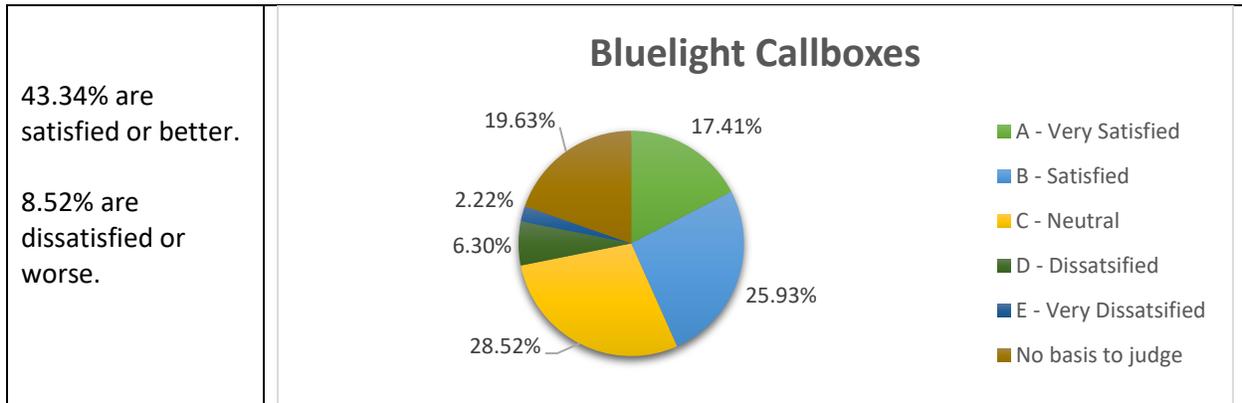


Q3J: Perception of Safety Driving/Parking on Campus

The community responded that 76.28% feel ***somewhat, or very safe driving/parking on campus***; 5.83% feel ***somewhat or very unsafe***.

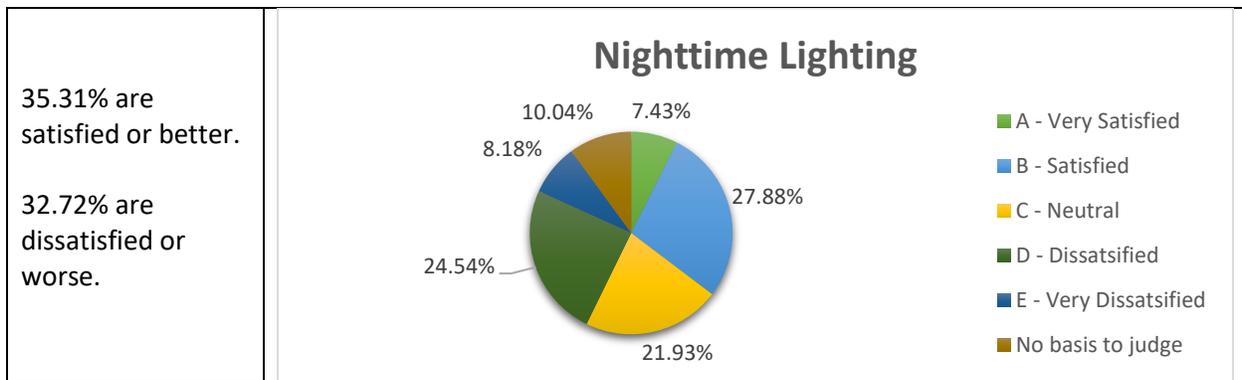


Insights - Q4A-4E - Satisfaction with Safety Technology



Specific Write-In Feedback from Q9:

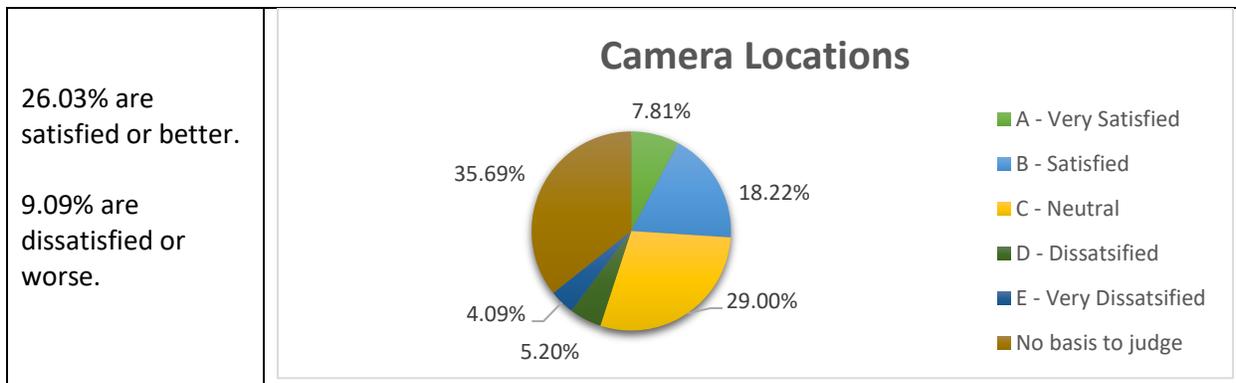
- I didn't even know there were panic buttons on campus, are those on the blue light stations?
- More blue light callboxes, and more lighting at night
- First, I don't even know what a blue light callbox is...
- The boxes need to light up and I don't think the one by the center stage trolley tunnel does
- I didn't notice where the blue light callboxes or panic buttons are at school. Should let us know, thank you.
- There are way too many hills and stairs on this campus so while you can see the blue light callboxes, many times you have to run up a hill or stairs to get to them, it would be nice to have more of them.
- I am not even sure where the panic buttons are located in my building. Education on that would be helpful. Same with bluelight boxes and camera locations.
- "There are panic buttons? What are they for? There are like two blue light callboxes that I've seen"
- Are there any rules/regulations/standards/direct-oversight that govern and maintain the different items this question points out? If so, how can I find that information? If not, shouldn't there be?
- Need more on campus. ER Callboxes are spaced too far apart.
- Maybe updating the blue light system to an app that students can download. Other campuses have apps that students will hold down a button until they get safely back to where they are going and if they release it then campus police will be notified. I believe this is Elon university. Making it a little easier for students to use since students always have their phones
- I wasn't aware of blue light call boxes. Where are they and what do they look like? Where are the cameras?
- I've never been shown locations of bluelight callboxes or panic buttons on campus so maybe a map of where those items can be found would be beneficial to students, faculty and staff. I've also never been given instructions on how to use these items. They're useless if nobody is providing directions and/or locations of these items.
- Location of call boxes and panic buttons are unknown to me. I know of one call box in the administration parking lot. I do on occasion need to go to other buildings in the early hours.
- I think the location and number of callboxes and cameras are fine. If it were possible to add more that would be even better.
- ? I believe the buttons themselves should be lit up at night



Specific Write-In Feedback from Q9:

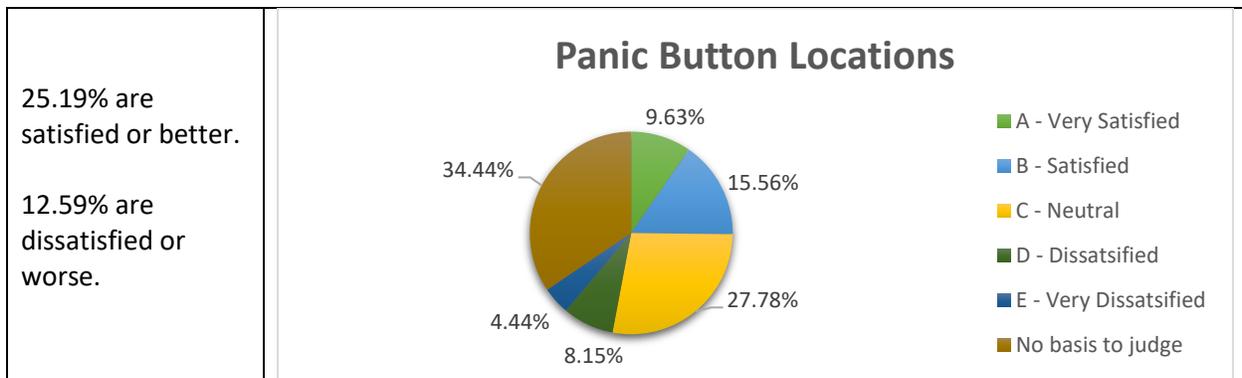
- I think lighting in general would help - a lot of the lots and walkways are very dimly lit.
- Make the walk between Egypt up to Hanes commons more lit during the night. Make the path more enjoyable overall
- More lighting needed especially around School of Music Complex and sidewalks at night
- More lighting on campus at night time. The area around the library and sculpture studio is too dark also the backside of Gray Building.
- Campus lighting - we need more lighting in some areas, especially outside the center of campus.
- More blue light callboxes, and more lighting at night
- Very happy with the new lighting outside of DeMille Theater.
- ...Second, we need so much more lighting on campus...
- It is very dark on this campus at night. There are hardly any lights on campus, and the ones that are there are too far spaced out, and don't emit enough light...
- Put lights near trash can locations, throwing trash out when the lights go down is really uncomfortable
- A lot of the trees need to be cut back or down so that lighting can be seen.
- Are there any rules/regulations/standards/direct-oversight that govern and maintain the different items this question points out? If so, how can I find that information? If not, shouldn't there be?
- The lights seem to go out at night fairly regularly. When all the lights work, it's fairly well lit, but when they go out it gets very dark.
- The main parking lot near the fitness center is really dark. The walk next to the construction is also incredibly dark and worrisome.
- I do wish there was a lot more lighting at night.
- I think more lighting between the center stage tunnels and Hanes Commons would be helpful. As well as in the area behind the School of Dance and past the Campus Police office.
- Better lighting in several places including the grassy area behind the high school dorms and at the outskirts of campus. Also we were alerted to gunshots fired and hitting a campus building. There was no follow-up. My calls for follow-up were left unreturned.
- I often feel very safe on campus, but at night it is very dark especially walking from the parking lot or from D&P buildings. I get back from class most nights once it has become dark, sometimes even at 11pm, and it is very dark and sometimes startling. I do my best to find a group to walk with but sometimes that's just not possible. Some more lighting up by where the swing is and such on the top of the hill would help at the very least with the feeling of safety more. Not even necessarily from people, but even animals. Please take this into consideration, a few lights would make a huge difference. Thank you!
- please more lighting! it's still scary to walk alone at night! also just sitting in parking lots kinda gives off creepy scary vibes.

- The campus is in need of more lighting.
- I would love for more lighting on campus to be put in place.
- Campus lighting needs to be brighter everywhere at night
- I think night lighting is the big issue, esp. once we get night time performances going again...
- you need better lighting from the dorms to the parking lots. it is very dark and I always feel like I'm going to get kidnapped. also the walk is way too long making me feel even more unsafe...
- While the current nighttime lighting is adequate, I believe having more light posts all round campus in general is quite important. There are many classes that end well after dark around 9:30 pm and having well lit pathways would create a much safer environment as students make their way back to their dorms or apartments.
- ...My only concern is the lighting in the parking lots at night. It was especially bad during the initial construction of the new residence hall and they've added a couple of lights, but it still can be a little intimidating walking to the cars at night, even when officers are watching over the lots.
- Center Stage lighting has improved dramatically. Thank you.
- Over all, I think the lighting at night is insufficient for safety. If you are here after 10:00 PM, It is quite dark. We have been asking for years for this to be addressed. I hope something can be done about it.
- Need some more lighting for the Southeast side of campus and the street behind it before I feel comfortable walking that path



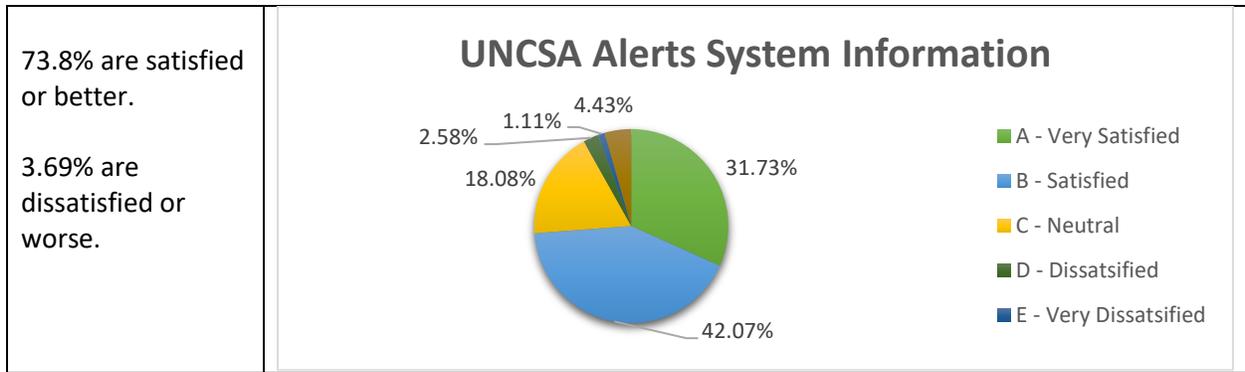
Specific Write-In Feedback from Q9:

- Part of me wants less surveillance because it can be an invasion of privacy, but part of me wants more because it would make me feel safer.
- I am not even sure where the panic buttons are located in my building. Education on that would be helpful. Same with bluelight boxes and camera locations.
- Are there any rules/regulations/standards/direct-oversight that govern and maintain the different items this question points out? If so, how can I find that information? If not, shouldn't there be?
- Please post surveillance signs to make everyone aware they are being watched.
- I wasn't aware of blue light call boxes. Where are they and what do they look like? Where are the cameras?
- I think the location and number of callboxes and cameras are fine. If it were possible to add more that would be even better. I'm not aware of the camera locations or the panic buttons. All officers and staff I have encountered have been nice and helpful.
- Cameras placed in residence halls make people feel unsafe. They would be better used in outdoor locations, stairwells, alleys, not where the only thing being recorded is people walking to the bathroom in the middle of the night.



Specific Write-In Feedback from Q9:

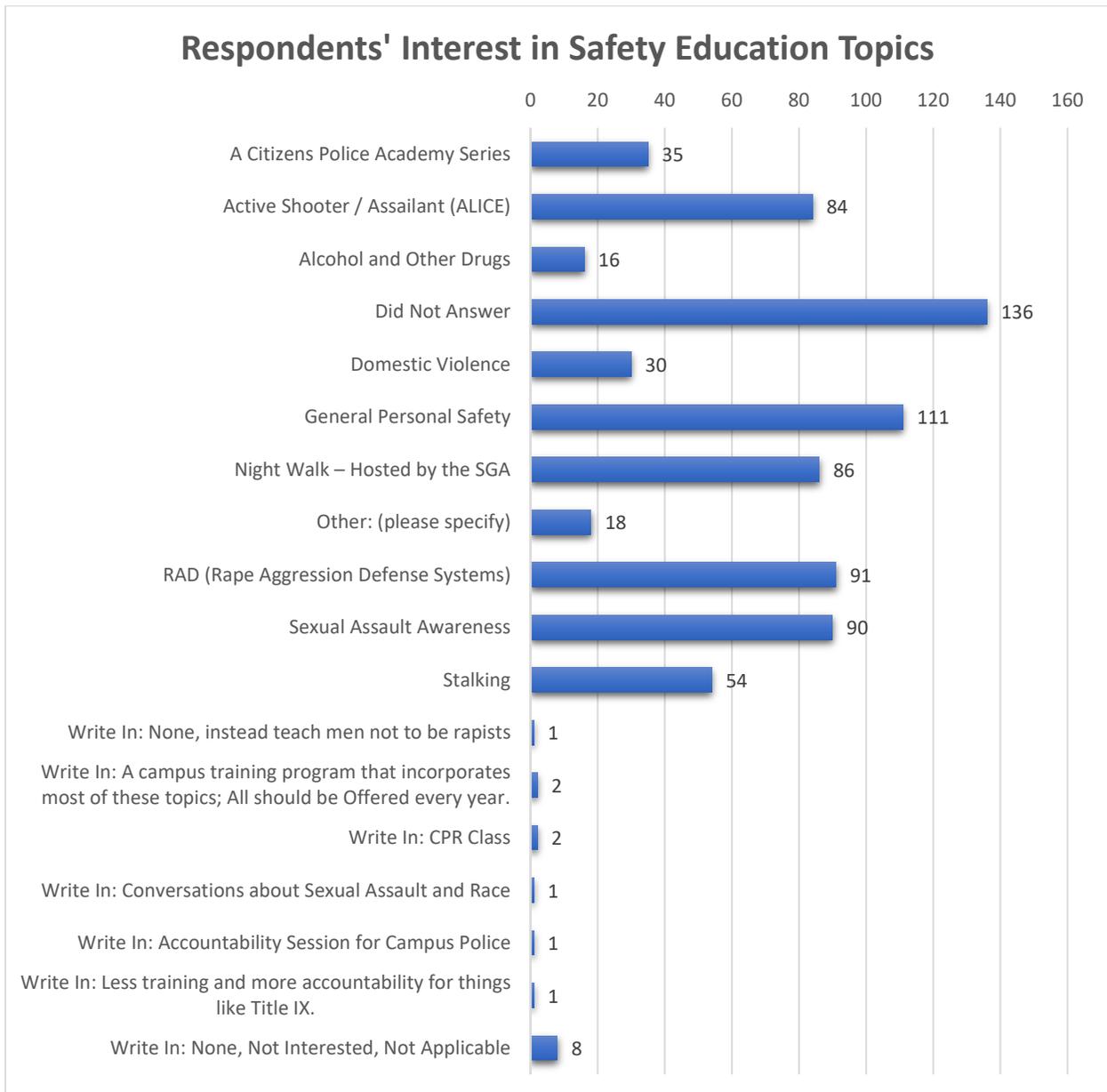
- I am not aware of the placement of panic buttons on campus but do not believe that there are any placed in the new SAAB building, despite it being the new location for upper administration offices and special event space.
- I didn't even know there were panic buttons on campus, are those on the blue light stations?
- I didn't notice where the blue light callboxes or panic buttons are at school. Should let us know, thank you.
- I am not even sure where the panic buttons are located in my building. Education on that would be helpful. Same with bluelight boxes and camera locations.
- Panic buttons would be very helpful for office on public streets (Sunnyside, Main). We do not have them at present.
- "There are panic buttons? What are they for? There are like two blue light callboxes that I've seen"
- Are there any rules/regulations/standards/direct-oversight that govern and maintain the different items this question points out? If so, how can I find that information? If not, shouldn't there be?
- Location of call boxes and panic buttons are unknown to me. I know of one call box in the administration parking lot. I do on occasion need to go to other buildings in the early hours.
- I'm not aware of the camera locations or the panic buttons. All officers and staff I have encountered have been nice and helpful.
- Lighting on campus could be brighter; there are still some areas that are not lighted enough including parking lots and some of the walkways.
- ? I believe the buttons themselves should be lit up at night



Specific Write-In Feedback from Q9:

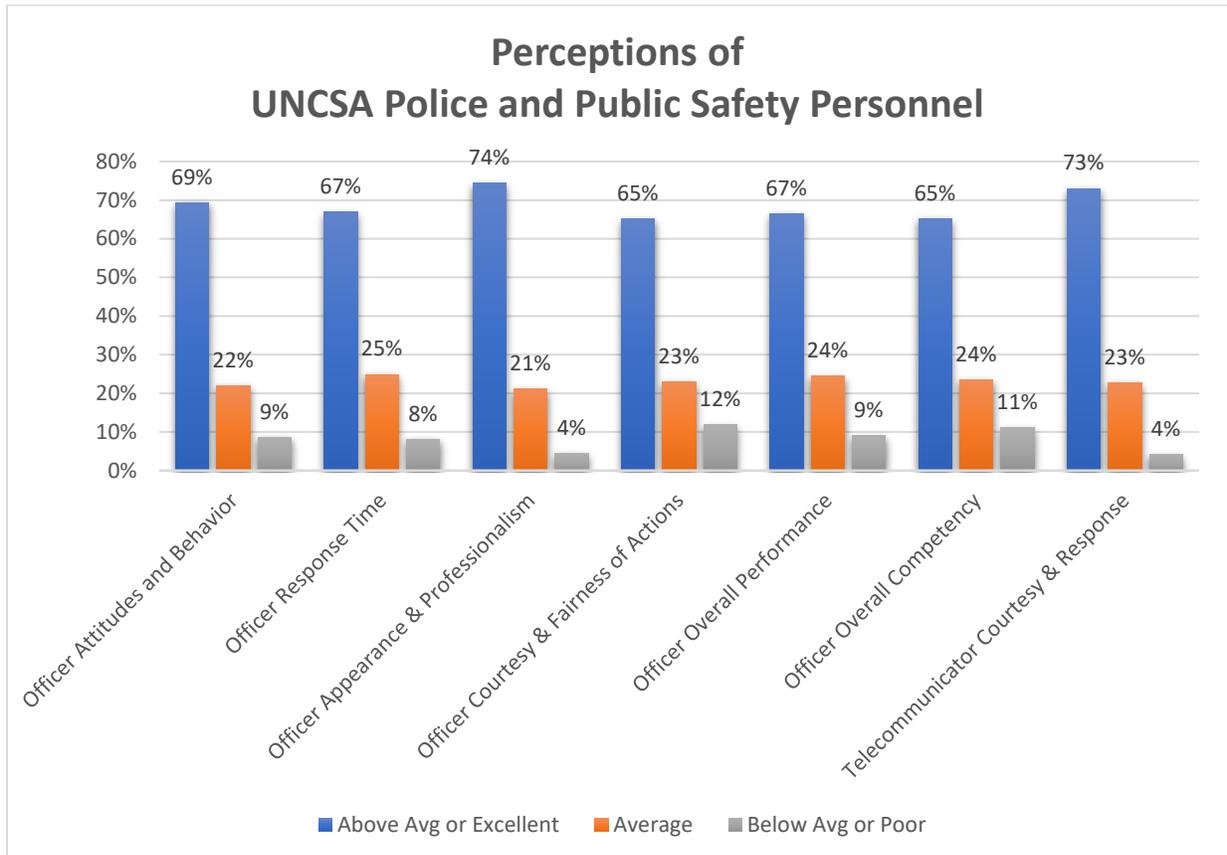
- ... Also we were alerted to gunshots fired and hitting a campus building. There was no follow-up. My calls for follow-up were left unreturned...
- UNCSA Alerts need to be played inside the buildings and not just outside. It to hard to hear them inside the building.

Insights - Q5 - Safety Education



Insights - Q6A through 6G; 7 - PPSD Performance & Contacts:

The chart below displays respondents' perceptions of UNCSA Police and Public Safety Department personnel. For the chart below, responses that were "no response" were removed. Percentages were calculated based off of the total of actual responses for the category.

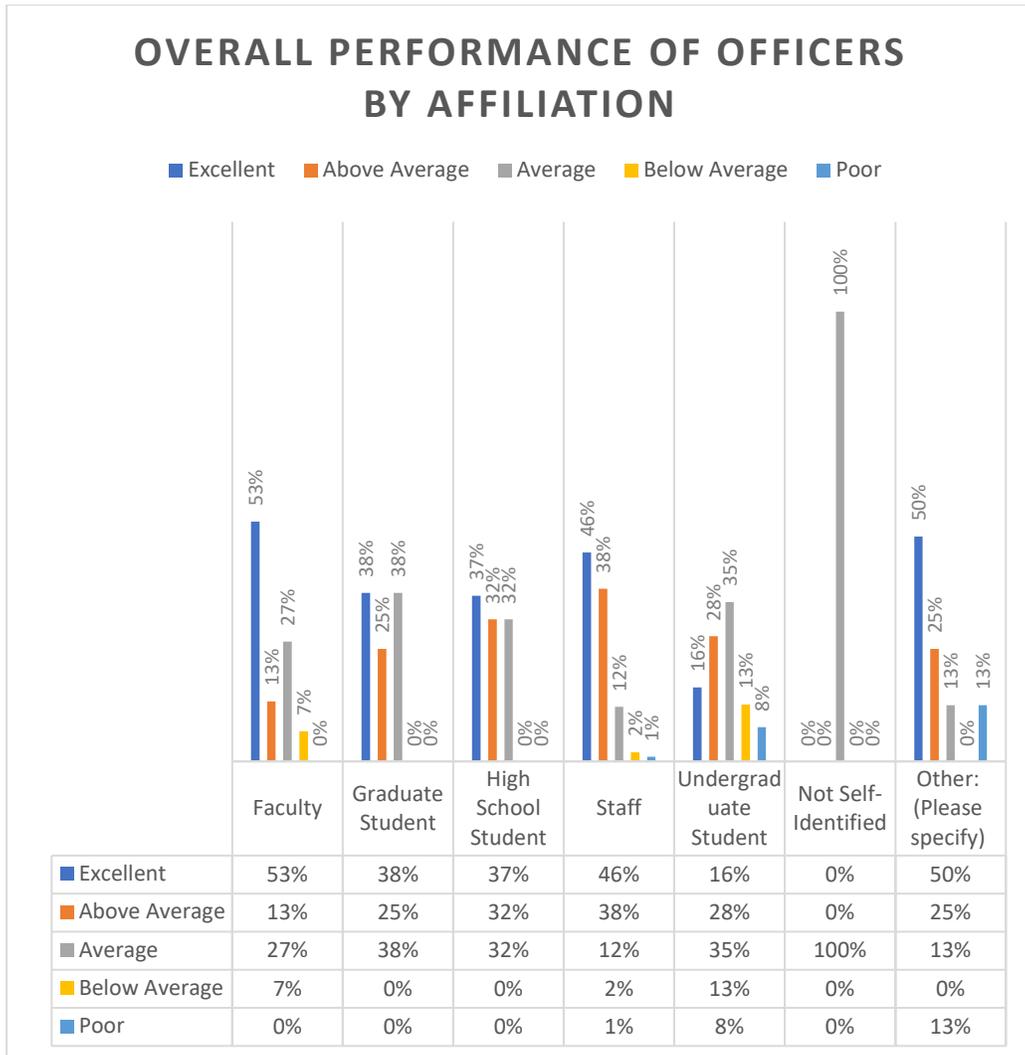


Specific Write-In Feedback from Q9:

- People are great
- less cops, i feel like they're everywhere unnecessarily. like mind your own business!
- I very rarely see officers wearing their masks correctly if at all
- No, I think the job they preform is over all excellent. I just get this concern of being a school of an active shooter and how quickly that could happen. It is concerning, just because of working at a school, I would be concerned of holdups if I worked at a bank. Nothing anyone can do, just pray that it NEVER happens. I appreciate our officers and work they do for us. They are Wonderful!!
- During the pandemic buildings have only be open with one card. I think that's a good thing. I feel more comfortable knowing that only the people who are supposed to be in the building can be there and I know most of the people who are okay to be there.
- It would be good to have police in the surroundings of the campus at night, so that students can feel safe.
- Third, why are officers so concerned with campus parking by paying students when several students have experienced real harassment by non-UNCSA personnel while on campus???

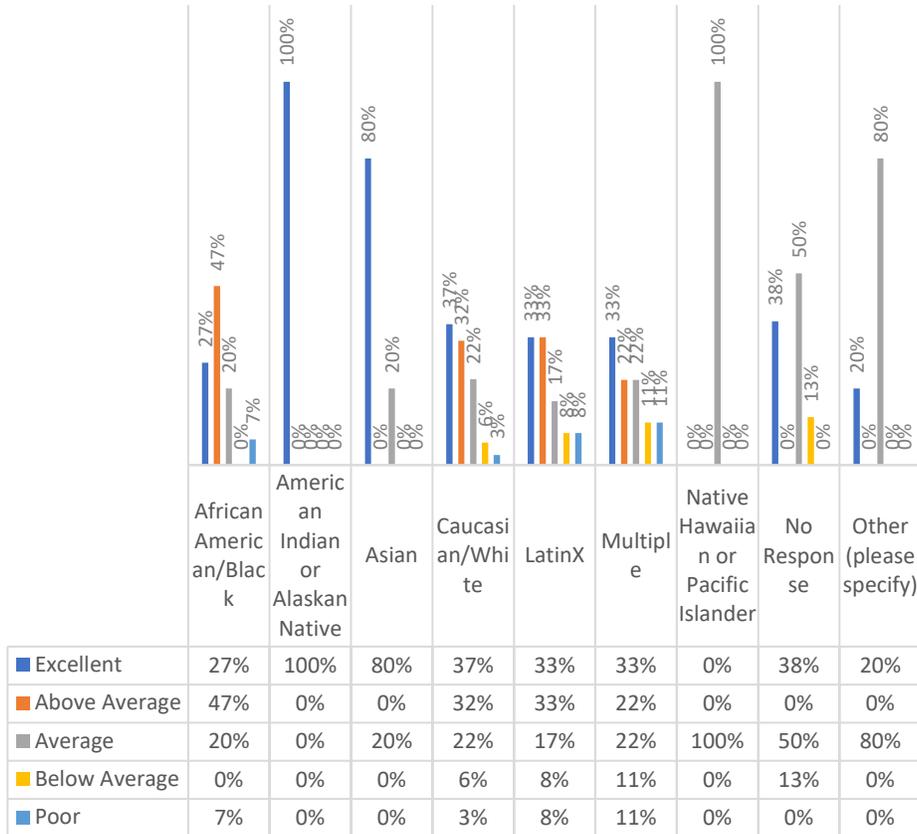
- I just hope that there are more patrols in places where there are consistent break-ins, like the Center Stage parking lot. There is no reason these incidents should be so common when every day I see officers sitting in their cars on their phone in the very back of Lot N.
- I feel like we should see the actual officers around more and be able to talk to them more often. The officers I have talked to are lovely people.
- ...Response time for calls is slow.
- ...More walking patrols than sitting in parking lots talking to each other or on the phone day and night.
- UNCUSA seems like a target for crime at night. It's a little scary to be off campus on foot at night
- Stop hiring cops that the Winston Salem Police force doesn't want.
- The vetting and training process maybe need to include, but not limited to critical thinking, discernment, and reason. The ""book"" doesn't always have the answers or the procedure that needs to be applied to the situation. Being able to ascertain what is the best course of action that is called for can be more important than what limited training has provided. Suggested improvements are: better salaries, more staffing, longer training process before permanent employment, and more emphasis on the afore mentioned critical thinking, discernment, and reason.
- The School of Film productions have consistently been interrupted by intruders who are not associated with the campus at all. We have asked for an increased campus police presence around where the filming is scheduled, especially after dark. There is a real question regarding how these individuals gain access and roam around the campus without campus police noticing or stopping them.
- It would be nice if they didn't ask about things that weren't their business. Dean Kelly of d&p told them to simply unlock the Wig and Makeup shops for me so that I could get me work and go home and quarantine. Well, they never showed up, waited for me to call them, wouldn't come until I told them why I was going home which was none of their business, and then refused to come unlock the door for me because they didn't want close contact with me. I'm sorry, but it's not that hard to come to the solution of having the officer simply unlocked the doors, get back in his or her car, have me go grab my supplies and then leave so he or she can lock back up. It was ridiculous that I had to go through five phone calls and then have to call a professor just because they didn't want to do their job.
- Stop hiring Police Academy rejects. Protect Sargent Winters at all costs. That man is the only real officer. Chief of the Clown dept (aka Frank) needs to go. Ban Netflix from being watched in patrol vehicles. When both campus police and EMS are dispatched at the same time and EMS arrives first, that shows how bad campus police is...
- All in place are great.
- ... Even though I got a ticket, the officer was just fine.
- ...also the fairness and consequences given by police is wack. title 9 cases are NEVER in the favor of the victim but it is always preached to come to yall. if I see everyone getting denied their justice, obviously I'm not going to come to yall for help... because you won't help :(
- Please downsize the police. There are way too many police vehicles. Very few crimes occur On campus that are not alcohol/drug related which the officers have very little control over. Please clarify which parking spots are reserved via signage. Stop milking us for our money just because you can.
- (parking comments)... Otherwise, I think the campus police do a great job.
- I'm not aware of the camera locations or the panic buttons. All officers and staff I have encountered have been nice and helpful.
- the police aren't helpful, they need to wear their masks and stay out of our business. the only time I've seen them do something useful is with traffic
- For police and the telephone operators to do their jobs and be more helpful and caring.
- I would suggest making a better effort to be a better part of the campus community. Making it known to the campus that you're here to help nd visibly helping people. And general transparency. I've had to specifically inquire about incidents on campus and adjacent to campus when I feel like it should be on the crime log.

Additional Insights Overall Performance by Demographics:



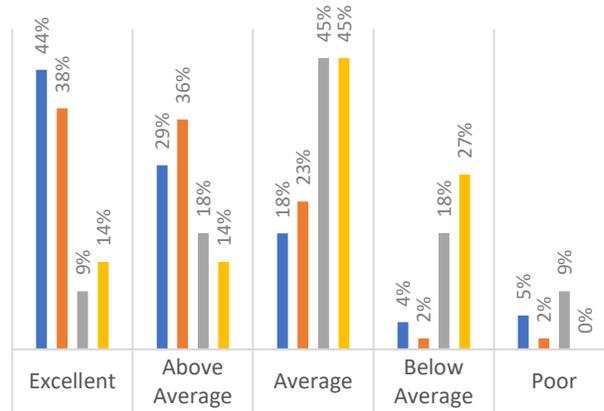
OVERALL PERFORMANCE RATINGS OF OFFICERS BY RESPONDENT'S RACE IDENTIFICATION

■ Excellent
 ■ Above Average
 ■ Average
 ■ Below Average
 ■ Poor



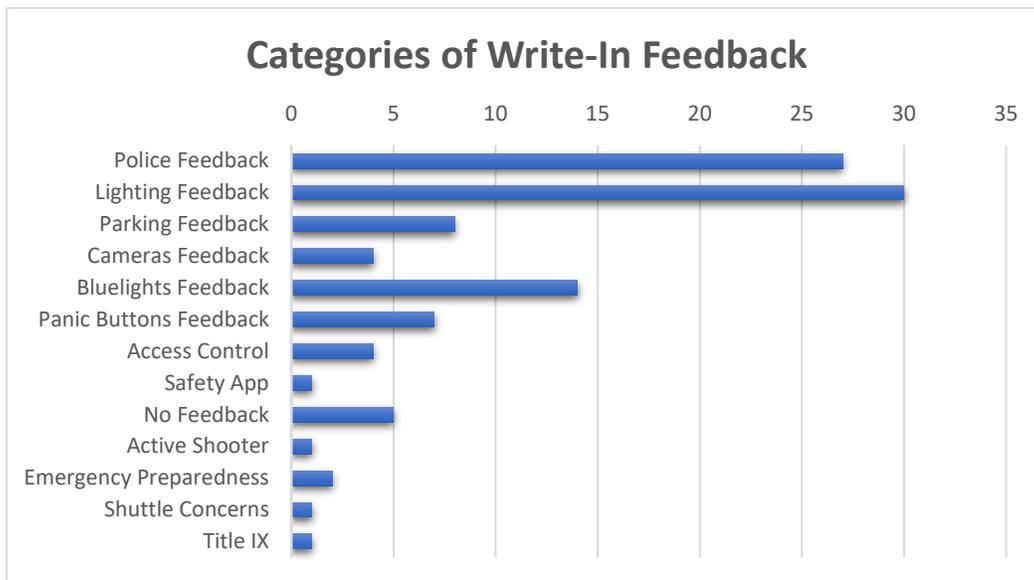
OVERALL PERFORMANCE OF OFFICERS AS RATED BY RESPONDENTS' GENDER IDENTIFICATION

- A man
- A woman
- Gender fluid, non-binary, and/or two-spirit
- Prefer not to answer



■ A man	44%	29%	18%	4%	5%
■ A woman	38%	36%	23%	2%	2%
■ Gender fluid, non-binary, and/or two-spirit	9%	18%	45%	18%	9%
■ Prefer not to answer	14%	14%	45%	27%	0%

Insights - Q9 - Open Feedback



Feedback not attributed previously in this document
(for complete, unabridged responses see Appendix B)

General:

- Fence and controlled gates around the entire campus.
- The Gateway Lofts Shuttle should run once it becomes dark out, not just 4-6 and 9-1. When I have production from 7pm-10pm, I never feel safe walking to campus because it's already dark out. I also think that there should be something done about the cross walk on Waughtown St and Main St, because there is no signal for walking. I have almost been hit by a car three times and I'm really getting tired of not knowing when it's safe to cross the street.
- Campus needs more of all f the above and they should be better marked
- I have not been on campus during night hours in a while. If I am on campus after dark I would be in my office that is slightly off campus and we have a parking lot feet away from our door. I have a panic button as do several others where I work. We would like rope ladders for upstairs in case we ever have to go out a window, however I feel extremely safe on campus. The rope ladder would just be a safety measure, former Girl Scout so I like to be prepared. I feel Campus Police keeps the area patrolled well.

Parking:

- Parking seriously needs to have better signage in lots in front of Sanford Hall and in back of Sanford and Moore Hall.
- I know this is true with most college campuses...but of all the colleges I've worked at UNCSA's parking program is a disaster and I think 10% of the blame is on the shoulders of campus police (I only say 10% because I see officers routinely drive past reserved spots and not even glance at the decals in those spaces...while violators are parked there) while the remaining 90% is on senior administration who support/oversee campus police.

Parking lots and streets on campus are obviously not a priority with the lacking signage, striping, and upkeep for streets and parking lots. People park when and where they want with zero to little consequences (do we really expect sworn officers to be parking enforcement?) Why do we even ""require"" decals? Why have reserved spaces that staff pay a premium for but then others use those spaces with no fear of consequences? Staff are now taking a play from the students and simply not purchasing decals because they don't really mean anything. Either do away with parking decals OR start enforcing the rules.

- Parking tickets are inconsistent and unethical. Parking accommodation is limited and difficult to obtain for those who need it. Handling of impaired students has always been dangerous especially for female students...
- Too dark, too harsh and even ableist with parking tickets. Physically disabled first years like myself are financially penalized if we cannot walk all the way from the parking lot to our dorms.
- ... Please clarify which parking spots are reserved via signage. Stop milking us for our money just because you can.
- As general faculty, I often have to look for parking outside of the faculty parking zones, because students have parked there - and seem to be allowed to ... as parking fines and towing is not strictly enforced (in order to discourage this activity). And then this year, the policies changed in the students favor (on Tuesday/Thursday nights when I teach the classes they are in) - for them to park in "our" zone ... further encouraging this disrespectful behavior. My car has received scuffs and scratches while parked on campus. If there were cameras in the parking areas to see what happened - I could have followed up with the responsible parties for repairing the damages. Only once, (when I had to park in the student parking areas - because students had parked in all available spaces in the faculty areas - which happens to me a lot) - was I present for witnessing someone backing into my car and I was able to hold that person responsible for damages. My hood antenna was broken off - my back bumper has paint loss from being hit multiple times, etc. (which I track as happening on campus) - but no responsible parties could be determined - so I incurred the charges for these damages myself...
- please continue to monitor the J-Lot beside Welcome Center - seems like some students continue to park there in visitor spaces & should be parking elsewhere, thanks! espec helpful since the back row is mostly used by construction / fence etc. and we have visitors coming to campus for various reasons - tours, accepted stu, etc.
- -parking signage remains unclear about when different tagged vehicles can park. -I would have no idea where to go in different emergency situations. poor signage and little information from safety officers, especially since covid began.

Appendix A: Survey Question Summary (without responses)

- Q1 – This page was introductions and instructions regarding the survey.
- Q2 - Pick the top 3 incidents you are most concerned about on campus or in the immediate surrounding area. Hover over or click on the word for the definition. - Selected Choice
- Q2A - Pick the top 3 incidents you are most concerned about on campus or in the immediate surrounding area. Hover over or click on the word for the definition. - Other: (Please specify) - Text
- Q3A - Please indicate how safe you feel about safety and security in each of the following situations: - Campus buildings- day
- Q3B - Please indicate how safe you feel about safety and security in each of the following situations: - Campus buildings- night
- Q3C - Please indicate how safe you feel about safety and security in each of the following situations: - Walking campus- day
- Q3D - Please indicate how safe you feel about safety and security in each of the following situations: - Walking campus- night
- Q3E - Please indicate how safe you feel about safety and security in each of the following situations: - Parking lots- day
- Q3F - Please indicate how safe you feel about safety and security in each of the following situations: - Parking lots- night
- Q3G - Please indicate how safe you feel about safety and security in each of the following situations: - Walking adjacent to campus- day
- Q3H - Please indicate how safe you feel about safety and security in each of the following situations: - Walking adjacent to campus- night
- Q3I - Please indicate how safe you feel about safety and security in each of the following situations: - Using crosswalks on/ near campus
- Q3J - Please indicate how safe you feel about safety and security in each of the following situations: - Driving/ parking on campus
- Q4A - How satisfied are you with: - Bluelight callbox locations
- Q4B - How satisfied are you with: - Nighttime lighting
- Q4C - How satisfied are you with: - Camera locations
- Q4D - How satisfied are you with: - Panic button locations
- Q4E - How satisfied are you with: - UNCSA Alerts System information

- Q5 - What type of safety programs would you like to attend on-campus or virtually, if available?
(Select all that apply.) - Selected Choice
- Q5A - What type of safety programs would you like to attend on-campus or virtually, if available?
(Select all that apply.) - Other: (please specify) - Text
- Q6A - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - Officer attitudes & behavior
- Q6B - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - UNCSA police response time
- Q6C - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - Appearance & professionalism
- Q6D - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - Courtesy & fairness of actions
- Q6E - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - Overall performance of UNCSA police officers
- Q6F - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - Overall competency of UNCSA police officers
- Q6G - Please rate your overall perception of the following aspects of the UNCSA Police & Public Safety Department: - Courtesy & response from UNCSA police telecommunicators
- Q7 - Have you had contact with a UNCSA Police and Public Safety Department employee in the past 12 months?
- Q8 - What type of contact did you have? (Select all that apply.) - Selected Choice
- Q8A - What type of contact did you have? (Select all that apply.) - Other: (please specify) - Text
- Q9 - If you have any suggestions regarding bluelight callboxes, campus lighting, camera locations, panic buttons, UNCSA Alerts, officer performance, or general safety of campus, please provide that information in the box below.
- Q10 - What is your primary classification at UNCSA? - Selected Choice
- Q10A - What is your primary classification at UNCSA? - Other: (Please specify) - Text
- Q11 - I identify as:
- Q12 - I identify as: - Selected Choice
- Q12A - I identify as: - Other (please specify) - Text
- Q13 - What is your age group?
- Q14 - On which campus do you spend the majority of your time? - Selected Choice
- Q14A - On which campus do you spend the majority of your time? - Other: (please specify) – Text

Appendix B: Question 9 Unedited/Full Responses

- All in place are great.
- A lot of the trees need to be cut back or down so that lighting can be seen. More walking patrols than sitting in parking lots talking to each other or on the phone day and night.
- Are there any rules/regulations/standards/direct-oversight that govern and maintain the different items this question points out? If so, how can I find that information? If not, shouldn't there be?
- As general faculty, I often have to look for parking outside of the faculty parking zones, because students have parked there - and seem to be allowed to ... as parking fines and towing is not strictly enforced (in order to discourage this activity). And then this year, the policies changed in the students favor (on Tuesday/Thursday nights when I teach the classes they are in) - for them to park in "our" zone ... further encouraging this disrespectful behavior.

My car has received scuffs and scratches while parked on campus. If there were cameras in the parking areas to see what happened - I could have followed up with the responsible parties for repairing the damages.

Only once, (when I had to park in the student parking areas - because students had parked in all available spaces in the faculty areas - which happens to me a lot) - was I present for witnessing someone backing into my car and I was able to hold that person responsible for damages.

My hood antenna was broken off - my back bumper has paint loss from being hit multiple times, etc. (which I track as happening on campus) - but no responsible parties could be determined - so I incurred the charges for these damages myself.

Otherwise, I think the campus police do a great job.

- Better lighting in several places including the grassy area behind the high school dorms and at the outskirts of campus. Also we were alerted to gunshots fired and hitting a campus building. There was no follow-up. My calls for follow-up were left unreturned.
- Cameras placed in residence halls make people feel unsafe. They would be better used in outdoor locations, stairwells, alleys, not where the only thing being recorded is people walking to the bathroom in the middle of the night.
- Campus lighting - we need more lighting in some areas, especially outside the center of campus.
- Campus lighting needs to be brighter everywhere at night
- Campus needs more of all of the above and they should be better marked
- Center Stage lighting has improved dramatically. Thank you.
- During the pandemic buildings have only be open with one card. I think that's a good thing. I feel more comfortable knowing that only the people who are supposed to be in the building can be there and I know most of the people who are okay to be there.
- Fence and controlled gates around the entire campus.

- First, I don't even know what a blue light callbox is. Second, we need so much more lighting on campus. Third, why are officers so concerned with campus parking by paying students when several students have experienced real harassment by non-UNCSA personnel while on campus???
- For police and the telephone operators to do their jobs and be more helpful and caring.
- I am not aware of the placement of panic buttons on campus but do not believe that there are any placed in the new SAAB building, despite it being the new location for upper administration offices and special event space.
- I am not even sure where the panic buttons are located in my building. Education on that would be helpful. Same with bluelight boxes and camera locations.
- I believe the buttons themselves should be lit up at night
- I didn't even know there were panic buttons on campus, are those on the blue light stations?
- I didn't notice where the blue light callboxes or panic buttons are at school. Should let us know, thank you.
- I do wish there was a lot more lighting at night.
- I feel like we should see the actual officers around more and be able to talk to them more often. The officers I have talked to are lovely people.
- I have not been on campus during night hours in a while. If I am on campus after dark I would be in my office that is slightly off campus and we have a parking lot feet away from our door. I have a panic button as do several others where I work. We would like rope ladders for upstairs in case we ever have to go out a window, however I feel extremely safe on campus. The rope ladder would just be a safety measure, former Girl Scout so I like to be prepared. I feel Campus Police keeps the area patrolled well.
- I just hope that there are more patrols in places where there are consistent break-ins, like the Center Stage parking lot. There is no reason these incidents should be so common when every day I see officers sitting in their cars on their phone in the very back of Lot N.
- I know this is true with most college campuses...but of all the colleges I've worked at UNCSA's parking program is a disaster and I think 10% of the blame is on the shoulders of campus police (I only say 10% because I see officers routinely drive past reserved spots and not even glance at the decals in those spaces...while violators are parked there) while the remaining 90% is on senior administration who support/oversee campus police.

Parking lots and streets on campus are obviously not a priority with the lacking signage, striping, and upkeep for streets and parking lots. People park when and where they want with zero to little consequences (do we really expect sworn officers to be parking enforcement?) Why do we even "require" decals? Why have reserved spaces that staff pay a premium for but then others use those spaces with no fear of consequences?

Staff are now taking a play from the students and simply not purchasing decals because they don't really mean anything. Either do away with parking decals OR start enforcing the rules.

- I often feel very safe on campus, but at night it is very dark especially walking from the parking lot or from D&P buildings. I get back from class most nights once it has become dark, sometimes even at 11pm, and it is very dark and sometimes startling. I do my best to find a group to walk with but sometimes that's just not possible. Some more lighting up by where the swing is and such on the top of the hill would help at the very least with the feeling of safety more. Not even necessarily from people, but even animals. Please take this into consideration, a few lights would make a huge difference. Thank you!
- I think more lighting between the center stage tunnels and Hanes Commons would be helpful. As well as in the area behind the School of Dance and past the Campus Police office.
- I think night lighting is the big issue, esp. once we get night time performances going again. Even though I got a ticket, the officer was just fine.
- I think the location and number of callboxes and cameras are fine. If it were possible to add more that would be even better. My only concern is the lighting in the parking lots at night. It was especially bad during the initial construction of the new residence hall and they've added a couple of lights, but it still can be a little intimidating walking to the cars at night, even when officers are watching over the lots.
- I very rarely see officers wearing their masks correctly if at all
- I wasn't aware of blue light call boxes. Where are they and what do they look like? Where are the cameras?
- I would love for more lighting on campus to be put in place.
- I would suggest making a better effort to be a better part of the campus community. Making it known to the campus that you're here to help and visibly helping people. And general transparency. I've had to specifically inquire about incidents on campus and adjacent to campus when I feel like it should be on the crime log.
- I'm not aware of the camera locations or the panic buttons. All officers and staff I have encountered have been nice and helpful.
- It is very dark on this campus at night. There are hardly any lights on campus, and the ones that are there are too far spaced out, and don't emit enough light. There are way too many hills and stairs on this campus so while you can see the blue light callboxes, many times you have to run up a hill or stairs to get to them, it would be nice to have more of them.
- It would be good to have police in the surroundings of the campus at night, so that students can feel safe.
- It would be nice if they didn't ask about things that weren't their business. Dean Kelly of d&p told them to simply unlock the Wig and Makeup shops for me so that I could get me work and go home and quarantine. Well, they never showed up, waited for me to call them, wouldn't come until I told them why I was going home which was none of their business, and then refused to come unlock the door for me because they didn't want close contact with me. I'm sorry, but it's not that hard to come to the solution of having the officer simply unlocked the doors, get back in his or her car, have me go grab my supplies and then leave so he or she can lock back up. It was ridiculous that I had to go through five phone calls and then have to call a professor just because they didn't want to do their job.

- I've never been shown locations of bluelight callboxes or panic buttons on campus so maybe a map of where those items can be found would be beneficial to students, faculty and staff. I've also never been given instructions on how to use these items. They're useless if nobody is providing directions and/or locations of these items.
- less cops, i feel like they're everywhere unnecessarily. like mind your own business!
- Lighting on campus could be brighter; there are still some areas that are not lighted enough including parking lots and some of the walkways.
- Location of call boxes and panic buttons are unknown to me. I know of one call box in the administration parking lot. I do on occasion need to go to other buildings in the early hours.
- Make the walk between Egypt up to Hanes commons more lit during the night.

Make the path more enjoyable overall

- Maybe updating the blue light system to an app that students can download. Other campuses have apps that students will hold down a button until they get safely back to where they are going and if they release it then campus police will be notified. I believe this is Elon university. Making it a little easier for students to use since students always have their phones
- More blue light callboxes, and more lighting at night
- More lighting needed especially around School of Music Complex and sidewalks at night
- More lighting on campus at night time. The area around the library and sculpture studio is too dark also the backside of Gray Building.
- N/A
- Na
- Need more on campus. ER Callboxes are spaced too far apart.
- Need some more lighting for the Southeast side of campus and the street behind it before I feel comfortable walking that path
- No Response
- no suggestions
- No suggestions.
- No, I think the job they perform is over all excellent. I just get this concern of being a school of an active shooter and how quickly that could happen. It is concerning, just because of working at a school, I would be concerned of holdups if I worked at a bank. Nothing anyone can do, just pray that it NEVER happens. I appreciate our officers and work they do for us. They are Wonderful!!
- Over all, I think the lighting at night is insufficient for safety. If you are here after 10:00 PM, it is quite dark. We have been asking for years for this to be addressed. I hope something can be done about it.
- Panic buttons would be very helpful for office on public streets (Sunnyside, Main). We do not have them at present.
- Parking seriously needs to have better signage in lots in front of Sanford Hall and in back of Sanford and Moore Hall.
- -parking signage remains unclear about when different tagged vehicles can park.
-I would have no idea where to go in different emergency situations. poor signage and little information from safety officers, especially since covid began.

- Parking tickets are inconsistent and unethical. Parking accommodation is limited and difficult to obtain for those who need it. Handling of impaired students has always been dangerous especially for female students. Response time for calls is slow.
- Part of me wants less surveillance because it can be an invasion of privacy, but part of me wants more because it would make me feel safer. I think lighting in general would help - a lot of the lots and walkways are very dimly lit.
- People are great
- please continue to monitor the J-Lot beside Welcome Center - seems like some students continue to park there in visitor spaces & should be parking elsewhere, thanks!

espec helpful since the back row is mostly used by construction / fence etc. and we have visitors coming to campus for various reasons - tours, accepted stu, etc.

- Please downsize the police. There are way too many police vehicles. Very few crimes occur On campus that are not alcohol/drug related which the officers have very little control over. Please clarify which parking spots are reserved via signage. Stop milking us for our money just because you can.
- please more lighting! it's still scary to walk alone at night! also just sitting in parking lots kinda gives off creepy scary vibes.
- Please post surveillance signs to make everyone aware they are being watched.
- Put lights near trash an locations, throwing trash out when the lights go down is really uncomfortable
- Stop hiring cops that the Winston Salem Police force doesn't want.
- Stop hiring Police Academy rejects. Protect Sargent Winters at all costs. That man is the only real officer. Chief of the Clown dept (aka Frank) needs to go. Ban Netflix from being watched in patrol vehicles. When both campus police and EMS are dispatched at the same time and EMS arrives first, that shows how bad campus police is...
- The boxes need to light up and I don't think the one by the center stage trolley tunnel does
- The campus is in need of more lighting.
- The Gateway Lofts Shuttle should run once it becomes dark out, not just 4-6 and 9-1. When I have production from 7pm-10pm, I never feel safe walking to campus because it's already dark out. I also think that there should be something done about the cross walk on Waughtown St and Main St, because there is no signal for walking. I have almost been hit by a car three times and I'm really getting tired of not knowing when it's safe to cross the street.
- The lights seem to go out at night fairly regularly. When all the lights work, it's fairly well lit, but when they go out it gets very dark.
- The main parking lot near the fitness center is really dark. The walk next to the construction is also incredibly dark and worrisome.
- the police aren't helpful, they need to wear their masks and stay out of our business. the only time I've seen them do something useful is with traffic

- The School of Film productions have consistently been interrupted by intruders who are not associated with the campus at all. We have asked for an increased campus police presence around where the filming is scheduled, especially after dark. There is a real question regarding

how these individuals gain access and roam around the campus without campus police noticing or stopping them.

- The vetting and training process maybe need to include, but not limited to critical thinking, discernment, and reason. The "book" doesn't always have the answers or the procedure that needs to be applied to the situation. Being able to ascertain what is the best course of action that is called for can be more important than what limited training has provided. Suggested improvements are: better salaries, more staffing, longer training process before permanent employment, and more emphasis on the afore mentioned critical thinking, discernment, and reason.
- There are panic buttons? What are they for?
There are like two blue light callboxes that I've seen
- Too dark, too harsh and even ableist with parking tickets. Physically disabled first years like myself are financially penalized if we cannot walk all the way from the parking lot to our dorms.
- UNCSA Alerts need to be played inside the buildings and not just outside. It to hard to hear them inside the building.
- UNCSA seems like a target for crime at night. It's a little scary to be off campus on foot at night
- Very happy with the new lighting outside of DeMille Theater.
- While the current nighttime lightning is adequate, I believe having more light posts all round campus in general is quite important. There are many classes that end well after dark around 9:30 pm and having well lit pathways would create a much safer environment as students make their way back to their dorms or apartments.
- you need better lighting from the dorms to the parking lots. it is very dark and I always feel like I'm going to get kidnapped. also the walk is way too long making me feel even more unsafe. also the fairness and consequences given by police is wack. title 9 cases are NEVER in the favor of the victim but it is always preached to come to yall. if I see everyone getting denied their justice, obviously I'm not going to come to yall for help... because you won't help :(