

UNCSA TECHNOLOGY RESOURCES FOR STUDENTS

LOOK here first:

www.uncsa.edu

If you choose the *For Students* link, you'll find links to:

- Blackboard
- Web for Students
- Student Directory
- Faculty and Staff Directory
- Bulletin
- . . . and much more!

Student Email

<http://mail.artist.uncsa.edu>

It is important that you check your UNCSA email account to receive student information. Both your instructors and your administration will use this account to contact you.

Student Email accounts are hosted by Live@edu, so it will be necessary to log out of any Hotmail, or live.com account before logging in with your school assigned @artist.uncsa.edu address. After your email account has been activated and you are able to successfully log in and check your email over the web using the website <http://mail.artist.uncsa.edu>, then you also have the option to setup a local email client if you prefer to download all of your messages to your computer. For more information and directions on setting up a local email client such as Outlook, Entourage, Apple Mail, or Thunderbird, please visit this website for POP3 server settings. <http://www.uncsa.edu/informationtechnologies/studentemail.htm>

Email Username and Password

If you are a new UNCSA student, your initial email password will be the 8-digit Campus Wide ID assigned to you during the application for admission process, followed by the lowercase letters "uncsa". Example: If your CWID is 12345678 then your initial email password will be "12345678uncsa". You will be required to change your password after logging in for the first time. If you've forgotten your username or need your password reset, please call the UNCSA Help Desk at (336) 770-3300 for assistance.

Web for Students

<http://www.uncsa.edu/pahomepg.htm>

Web for Students allows you to access institutional and personal information. You may view course scheduling and catalog information, and your own academic information.

In order to access personal information, you will need your new 8 digit Campus Wide ID and PIN. Your PIN will be sent to you prior to the beginning of classes. If you need assistance, call the Registrar's Office at (336) 770-3294.

Course Related Websites

In order to post information online, instructors may choose to use Blackboard, a course management system, or they may create their own websites.

Blackboard

<http://blackboard.uncsa.edu/>

In order to enter the Blackboard system, you will need a username and password. Your username is the same as it is for the email system. Your password is initially the same as your username. You may change your password upon login. For assistance, contact the UNCSA Help Desk at (336) 770-3300

Faculty Created Sites

<http://faculty.uncsa.edu/>

You should see a listing of faculty and staff websites. No username or password is required to enter most sites. If a username and password is required, your instructor will provide them.

Student Computer Lab

The student computer lab is located in the Commons and is open for student use. The lab hours are posted on the door of the lab.

Help Desk Support

helpdesk@uncsa.edu or (336)770-3300

The UNCSA Help Desk provides assistance in everyday computer functionality including hardware and software installations and upgrades, computer maintenance, and networking assistance. The Help Desk offices are located in the Administrative Annex on Ehle Drive. In order to request assistance, please contact the Help Desk at helpdesk@uncsa.edu or (336) 770-3300.

Software available to students

<http://uncsa.onthehub.com>

Microsoft Windows 7, Microsoft Office 2010, and Office 2008 for Mac are to Students via mail order or download from E-Academy, through UNCSA's Student Option, agreement with Microsoft. Each Student is entitled to install one copy of each software title on their personal computer while their affiliation with the school is active. There is no charge for the license, but there is a charge for the media including the download process. An active UNCSA email account ending in @uncsa.edu or @artist.uncsa.edu is required to create an E-Academy account to download or order this software. Please call the UNCSA Help Desk at 336-770-3300 with any questions about this service.