F&A SPOTLIGHT: INFORMATION TECHNOLOGY

Information Technologies is responsible for centralized IT management. The IT division is composed of the following areas: Enterprise Systems and Applications, Networks/Telecommunications & Video Teleconferencing, Information Security and Client Services.

After a long career with UNC System schools our CIO, Terry Harmon, has decided to retire. Under Terry's leadership, we have made great enhancements in our network infrastructure, our cybersecurity posture, and our IT services for students, faculty and staff. We appreciate Terry's service and dedication, and wish him well in his retirement.

Deputy Chief Information Officer, Tamar Pandi, has been named Interim CIO while the University conducts a nation wide search.

After working for over 9 years as a Banner IT Analyst at UNCSA, Craig Bradley will be retiring at the end of 2023. Craig's contributions have been vital to the success of our Banner system operations.

John Emmanuel has joined our UNCSA IT team as Systems Administrator. He is responsible for managing our servers, automating patch management, and serving as an escalation point for our service desk.

John has extensive experience in higher education and various technologies. We are excited to have him onboard!

DANIELS PLAZA

As of November 9th outdoor WiFi at Daniels Plaza has been completed!!

IT Fun Facts:

In the past 30 days:

- We have averaged over 40 Teams meetings and 33 Zoom meetings per day.

- We have stopped 23,186 phishing emails.

- We have averaged over 2,000 daily chats in Teams.

- We have 2.7 million files stored on OneDrive alone.

- In the past 45 days, we have patched over 87,000 vulnerabilities on endpoints.

- In January 2024, IT will be going live with a new ticketing system called Team Dynamix.