Item	Description	Reason for work	Impact	Date/Time Start	Date/Time End
Carrier Migration for voice-over-IP (VoIP)	Our telephone service provider will be completing the	This benefits UNCSA by providing more redundancy by	The entire voice system will be	Thursday June 25, 2020	Thursday June 25, 2020
phone system	migration to a different carrier.	having 3 separate carriers for the last mile.	intermittently available during the change window.	6pm	10pm
Semans Network Switch Upgrade/ Installation	The Semans core and distribution switches must be replaced due to previous water damage.	Currently UNCSA is relying on one core switch. Redundancy must be re-established for failover.	Campus-wide outage for all users, including VPN users. This will affect all work from	Friday June 26th, 2020 7:00pm	Saturday June 27th, 2020 12:00am
			home users that connect to campus resources.		
Data Center UPS Preventive Maintenance	Bi-annual service for UNCSA Data Center UPS (battery backup) system .	Preventive maintenance	No business impact unless power is not maintained.	Monday June 29, 2020 6pm	Monday June 29, 2020 10pm