Confidential
Independent
Impartial
Informal

MISSION

The UNCSA Ombuds Office provides an informal resource for the management, prevention and resolution of conflicts and other workplace challenges involving faculty, staff and administrators.

In all proceedings, the Ombuds shall be truthful and act with integrity, shall foster respect for all members of the community, and shall promote procedural fairness in university policies and practices.

ombuds@uncsa.edu
saombuds@gmail.com

Please do not share confidential information through email

www.uncsa.edu/mysa/faculty-staff/ombuds-office

OMBUDS
What is an ombuds?

If you are having a conflict or other problem at work, the ombuds is a person who will listen to your story and help you make decisions about what to do next.

Confidential
We hold your privacy in the highest regard at all times.

Independent
We are independent in structure, function and appearance.

Impartial
We are designated neutral and do not take sides.

Informal
We will not attend or contribute to formal judicial hearings.

What We Do
- Actively listen to every visitor
- Help identify resources and options for next steps
- Provide informal conflict mediation if all parties agree
- Offer coaching and practice for difficult conversations
- Recommend institutional changes when appropriate

What We Don't Do
- Make decisions for you
- Offer psychological counseling or legal advice
- Testify in any proceeding unless required by law
- Share private information unless someone is in danger
- Force anyone to use ombuds services